



OpenTour

Conectando personas y soluciones
para acelerar tu negocio

Madrid

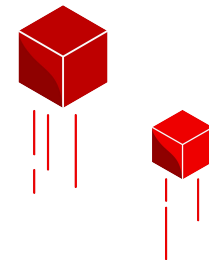
18 de Mayo de 2023



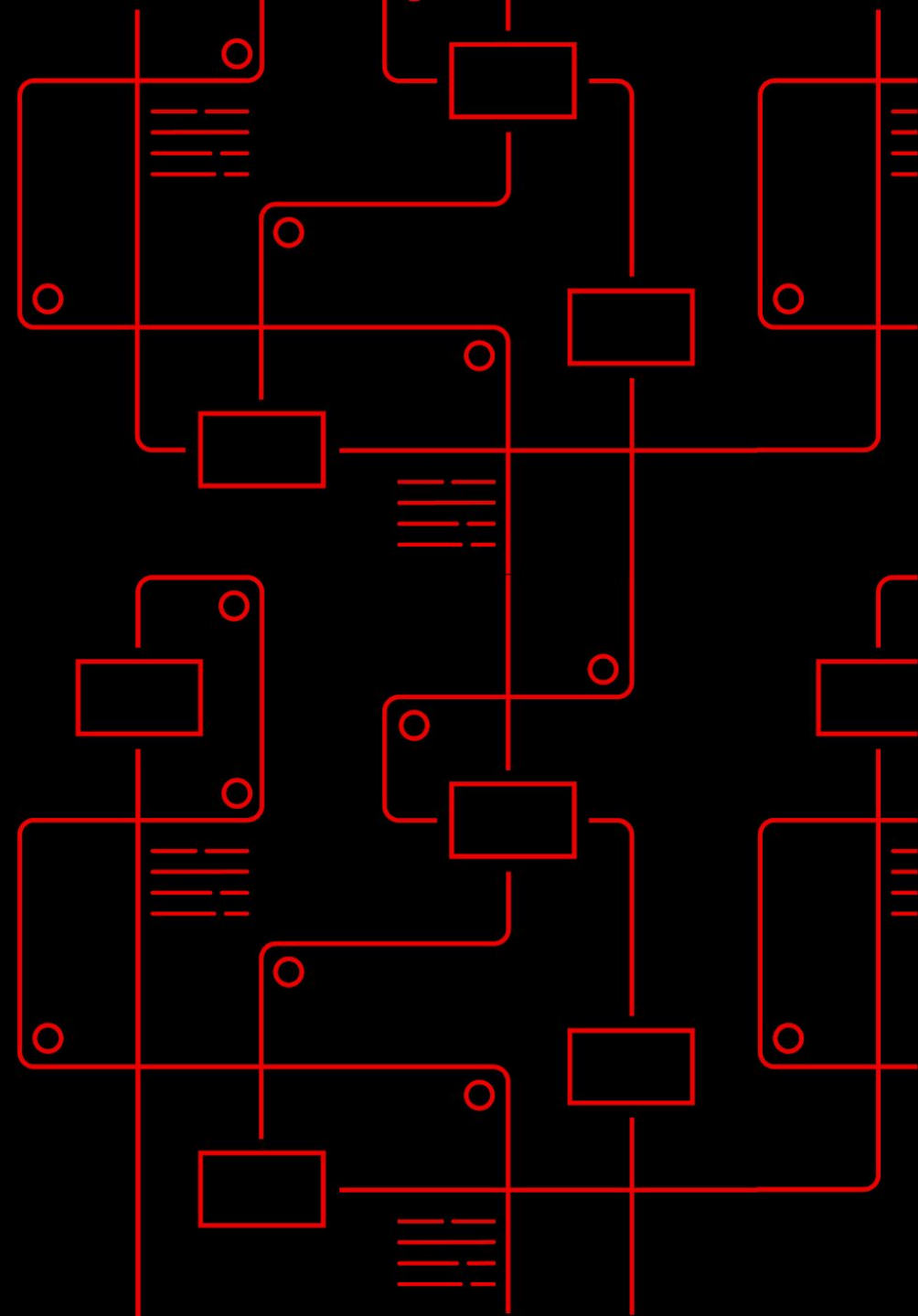
Beneficios de automatizar el TI

Pablo Ráez

Automation BDM



Why are companies automating?



Does any of this feel familiar?

"How do we go faster?"

"We need to automate across on premises and cloud."

"How do we build automation communities?"

"We can't hire."

"We already have too many tools to maintain"

Operational challenges

Skills gaps

Budgetary pressures

"Is automation secure?"

"How do we scale?"

"Our team is overworked."

"People are leaving for other opportunities."

"Budgets are shrinking."

~~Automation is a tool.~~

~~Automation is tactical.~~

Automation is strategic.

According to **Forrester Research...**

"Automation is now a boardroom imperative."

FORRESTER

Home > Newsroom > COVID-19 Has Made Automation A Boardroom Imperative

COVID-19 Has Made Automation A Boardroom Imperative

MAY 13 2020



As we emerge from the Coronavirus crisis, firms will undoubtedly look to automation as a way to mitigate the risks that future crises pose to the supply and productivity of human workers. The report "The COVID-19 Crisis Will Accelerate Enterprise Automation Plans" details how automation has been a major force reshaping work since long before the pandemic, and how it's now taking on a new urgency in the context of business risk and resiliency. Key takeaways include:

- **Firms will invest in more cognitive capabilities and supplied AI, industrial robots, service robots, and RPA**, however these investments will have unequal impacts on the global workforce
- **COVID-19 has made automation a boardroom imperative as CEOs** are now forced to expand business continuity and risk to include 'white swan' events
- **Businesses will need to approach automation with empathy** as the human impact of the crisis on the workforce continues into recovery

The author of the report, Leslie Joseph, has also published a blog post on this topic: [COVID-19, Automation, And You](#). Leslie is available for media interviews. Please reach out to press@forrester.com

Where are you on that journey to optimize or transform?

Every automation journey starts somewhere



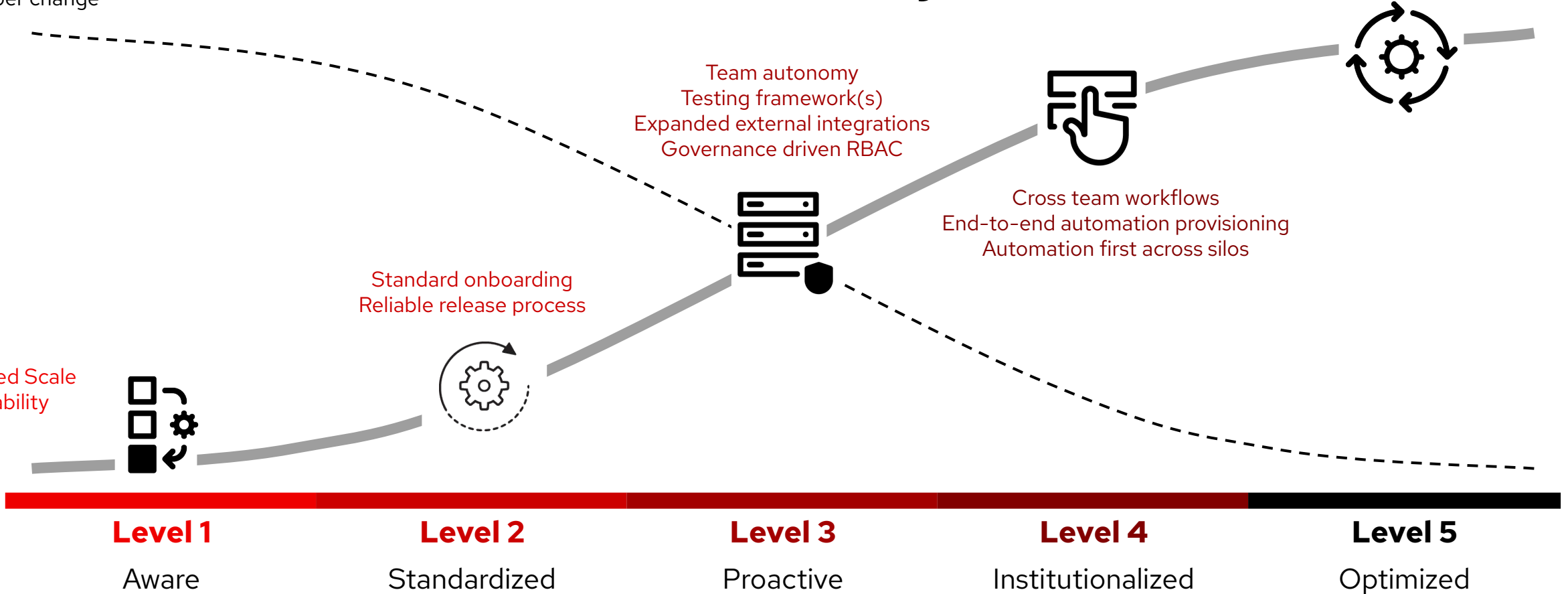
Forrester maturity model

Automation Maturity Curve

Effort per change

Federated Self-Service automation
Event driven automation
Self-healing infrastructure

Speed Scale
Reliability



Collaborative automation across your ecosystem

140+
Certified Content Collections

60+
Certified Technology partners

100+
Systems integrators + Resellers

55,000
GitHub stars

1000+
Active open source contributors

Infrastructure

Network

Routers	Switches
IPAM	LBs

Security

PAM	SEIM
IDPS	Firewalls

Edge

Red Hat Ansible Automation Platform

ITSM

Cloud native

Private cloud

Public cloud

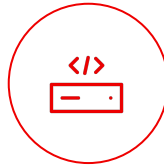
Supported and certified **content you can trust.**

140+

Certified Content Collections

60+

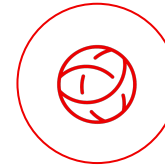
Certified technology partners



Infrastructure



Cloud



Network



Security



Edge



Red Hat Ansible by the numbers

Our product

3,000+
customers across every vertical

6.18 million
Nodes under management

2M +
downloads per month

Our ecosystem

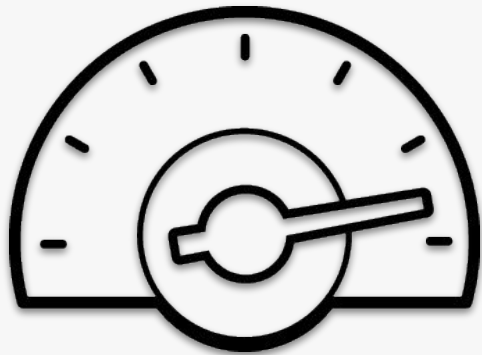
200+
Strategic partners, including
Certified technology partners,
System Integrators and
Resellers

1000+
Active open source community
contributors

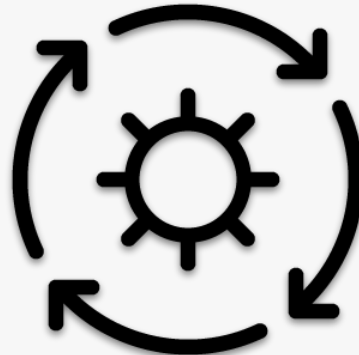
55,000+
GitHub stars

Automation adoption is a game-changer

How you can expect the right automation strategy to impact your IT - and your business



Faster innovation



Increased efficiency



Reduced cost

The benefits of automating

Business Value of Red Hat Ansible Automation Platform

The Business Value of Red Hat Ansible Automation Platform

An IDC Business Value White Paper, sponsored by Red Hat



The Business Value of Red Hat Ansible Automation Platform

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Senior Research Analyst,
Business Value Strategy Practice, IDC



Stephen Elliot
Program Vice President,
Management Software and DevOps, IDC



Navigating this White Paper

Click on titles or page numbers to navigate to each section.

- Business Value Highlights
- Executive Summary
- Situation Overview
- Red Hat Ansible Automation Platform
- The Business Value of Red Hat Ansible Automation Platform
 - Study Demographics
 - Choice and Use of Red Hat Ansible Automation Platform
 - Business Value Results
 - Improvements in Application Development
 - Improvements in Business Operations
 - ROI Analysis
- Challenges/Opportunities
- Conclusion
- Appendix: Methodology
- About the Analysts

BUSINESS VALUE HIGHLIGHTS

Click on highlights below to navigate to related content within this PDF.

667% five-year return on investment (ROI)	29% more efficient network infrastructure management	30% more efficient IT security teams
10 months months to payback	75% faster deployment of new storage resources	76% reduction in unplanned downtime
30% more efficient IT infrastructure management	39% more applications developed per year	\$1.9 million total new revenue gained per year

Executive Summary

IDC conducted customer research that explored the value and benefits of organizations using the Red Hat Ansible Automation Platform to standardize and automate IT operations, container, and configuration activities across cloud environments and teams in a consistent and repeatable model. This research found that these organizations were realizing significant process efficiencies, faster cycle times, and operational benefits across operations, network, storage, architecture, and security teams by using the Ansible Automation Platform's programmatic software-driven approach to IT automation. These improvements often led to optimized levels of cost reduction and containment, improved team collaboration, and more secure operations. It also enabled improved DevOps agility and execution, consistent alignment of automation across teams to enable faster decision making, improved control, and service transparency.

The Ansible Automation Platform is a foundation for building and operating enterprise-wide automation. The platform provides a flexible enterprise framework for building and operating an IT automation foundation across domains and at scale. Users can centralize and control their infrastructure with a visual dashboard, role-based access control, and automation tools including analytics and certified, reusable content. Study participants described achieving strong value with the Ansible Automation Platform by empowering DevOps and development teams to meet business demand for improved digital functionality, while streamlining and optimizing their IT environments. Study participants described their ability to achieve strong value with the Ansible Automation Platform based on interviews with these Red Hat customers.

IDC projects that study participants will achieve strong business value over time by:

- Improving the productivity and effectiveness of IT infrastructure, network management, and security teams with increased IT and DevOps agility via improved standardization and compliance controls. With these new efficiencies in place, cross-silos found that they



IDC Business Value White Paper, sponsored by Red Hat
October 2021 | Doc. #US47989320



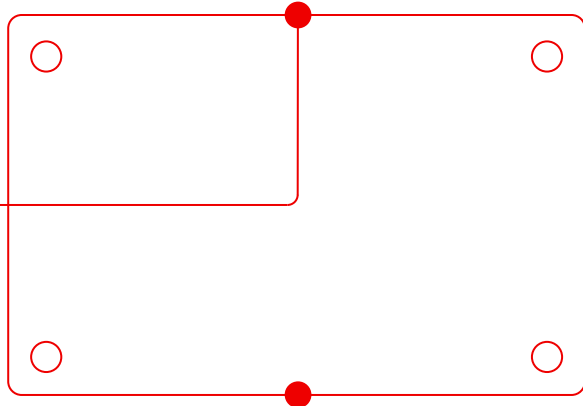
IDC Business Value White Paper, sponsored by Red Hat
October 2021 | Doc. #US47989320

Build a scalable foundation for innovation

Organizations achieved significant value with the Red Hat Ansible Automation Platform

667% five-year ROI
10 months to payback

IDC's research demonstrates the strong value that organizations have achieved with the Red Hat Ansible Automation Platform.



76% reduction in unplanned downtime



30% more efficient IT infrastructure management



75% faster deployment of new storage resources



29% more efficient network infrastructure management

Improvements in application development

Automation enables deployments to be repeatable and reliable



More productive DevOps teams

Teams were able to better support their line of business partners



25%

productivity increase



39%

more applications developer per year



More efficient IT infrastructure teams

With the increase in productivity, they were able to focus on other important projects



30%

more efficient IT security teams



30%

more efficient IT infrastructure management

Teams were able to spend **59% more** time on innovation and other activities

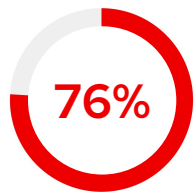
Improvements in business operations

Automation allows teams to analyze and aggregate data more effectively



Minimized unplanned downtime

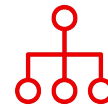
Reduced risk and increased ability to manage and mitigate service disruptions



reduction in unplanned downtime

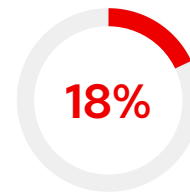


reduction in unplanned outages



Improved business processes

Helped track and secure relevant compliance-related information more easily



increase in productivity for compliance team



faster time to market for services and products

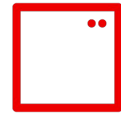
Customers experience remarkable results

Red Hat® Ansible® Automation Platform



667%

five-year ROI



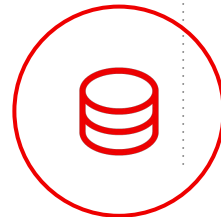
39%

more applications
developed per year



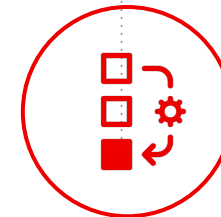
76%

reduction in
unplanned downtime



30%

more efficient IT infrastructure
management



29%

more efficient network
infrastructure management

Use automation to transform IT and deliver results

Business Value Tools to see the benefits of automating

- ROI Tool
- Time Savings Calculator
- Automation Analytics - Automation Calculator



Red Hat Ansible Automation Platform



Introduction to the Red Hat Ansible Automation Business Value Tool

To support development of this tool, IDC conducted interviews with Red Hat Ansible Automation customers on an analytic basis for determining the benefits other customers could expect from deploying Red Hat Ansible Automation Platform.

1. Assess current operations
2. Quantify the financial benefits (revenue, profits) and outcomes and performance

Throughout this tool and in the generated custom business value tool, we will reference this research as IDC research with Red Hat Ansible Automation customers.

Compute

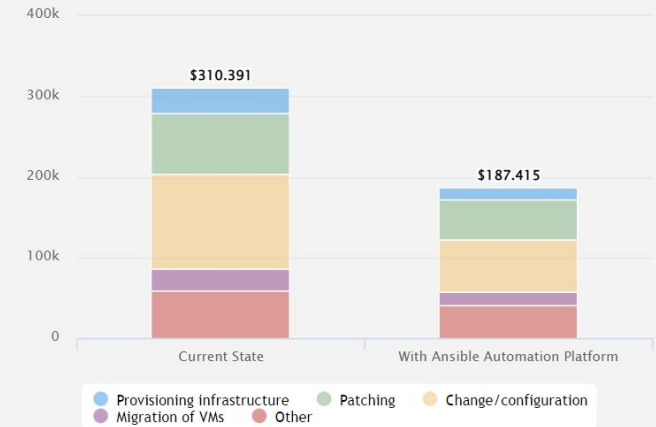
IDC research with paid Red Hat Ansible Automation Platform customers shows that IT staff productivity was improved by 25% to 90% depending on the activity when Red Hat Ansible Automation Platform is extended across multiple technical domains.

Comments

Compute Management - IT Staff FTEs

	Current State	Future State	% Improvement
Provisioning infrastructure - full stack deployment	0.8	0.40	0% 50% 100%
Patching	1.9	1.25	0% 34% 100%
Change/configuration of workloads and compute and storage infrastructure	3	1.65	0% 45% 100%
Migration of VMs and workloads to cloud service	0.7	0.42	0% 40% 100%
Other	1.5	1.05	0% 30% 100%

Annual Compute IT Staff Productivity Cost Benefit



Gobierno Autonomico could enhance IT staff productivity for compute management by 40%, reducing annual management costs by \$122,976.

Assessment Overview

Overview

Customer Information

Notes

Pricing

Results

Return to Assessment List

Discovery

Provide information on your current environment and select which domains you would like to assess.

- Pre-Assessment Profile
- Persona
- Business and IT Priorities
- Challenges
- Discovery
- Automation Strategy

Assessment

Explore how the Red Hat Ansible Automation Platform can help you reduce costs and take advantage of the potential benefits.

Selected Domains	
Compute	Not Started
Storage	Not Started
Network Automation	Not Started
Security Management	Not Started
Cloud Services	Not Started
DevOps	Not Started
IoT	Not Started

Investment

Identify the criteria to enable you to quantify the Return on Investment for Red Hat Ansible Automation.

Update

Progress 100%

Progress 10%

Progress 100%

Progress 100%

Persona

How many people will be taking this survey?
1,000

What is the role of the person who will be taking this survey? [Comments](#)
C - level

Currency [Comments](#)
EUR (€) - Euro

Previous Save & Next

Discovery

Please select the domains that you would like to analyze. For each of these managed environments, which management/automation tools are you using today and how much are you spending on annual fees. [Comments](#)

Domains Select All Domains	Nodes managed today i	Average Annual Growth (%)	IT staff managing (FTEs)	Automation/management tool	Annualized Costs
<input checked="" type="checkbox"/> Compute	80	2% 100%	3.8	Other Commercial	EUR 35,720
<input checked="" type="checkbox"/> Storage	16	3% 100%	2	Other Commercial	EUR 7,144
<input checked="" type="checkbox"/> Network	10	4% 100%	0.1	Other Commercial	EUR 4,465
<input checked="" type="checkbox"/> Applications (DevOps/development)	400	3% 100%	4	None	EUR 0
<input checked="" type="checkbox"/> Security	12	4% 100%	0.6	None	EUR 0
<input checked="" type="checkbox"/> Cloud services	8	0% 100%	0.4	None	EUR 0
<input checked="" type="checkbox"/> IoT	8	0% 100%	0.4	None	EUR 0
<input type="checkbox"/> Other					

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Identify the criteria to enable you to quantify the Return on Investment for Red Hat Ansible Automation.

Update

Compute

In this section, we will assess your current compute environment and how Red Hat Ansible Automation Platform can deliver operational benefits if deployed across all IT environments.

Methodology Summary for Compute

- To facilitate completion of all necessary metrics, IDC pre-loads metrics based on the in-depth interviews completed for Red Hat Ansible for this tool or industry standards which are drawn from IDC business value research.
- Percent of IT staff activities - Based on IDC business value research
- Improvement in IT staff activity metrics preloads are based on research and pivoting on the choice of automation/ management tool (in discovery) using a ranged scale

Help desk preloads

- Support tickets handled each week - number of employees X % of employees using IT X (2 help desk calls per year)/52 weeks
- What is the average time to resolve (open to close in hours) - 3.3 hours - based on IDC research

Downtime

The following downtime metric preloads are based on research and pivoting on the choice of automation/ management tool (in discovery) using a ranged scale:

- Unplanned server downtime incidents each year
- Average mean time to repair (MTTR) in hours
- Percentage of downtime events that negatively impact revenue
- Average revenue loss per hour of downtime

Compute

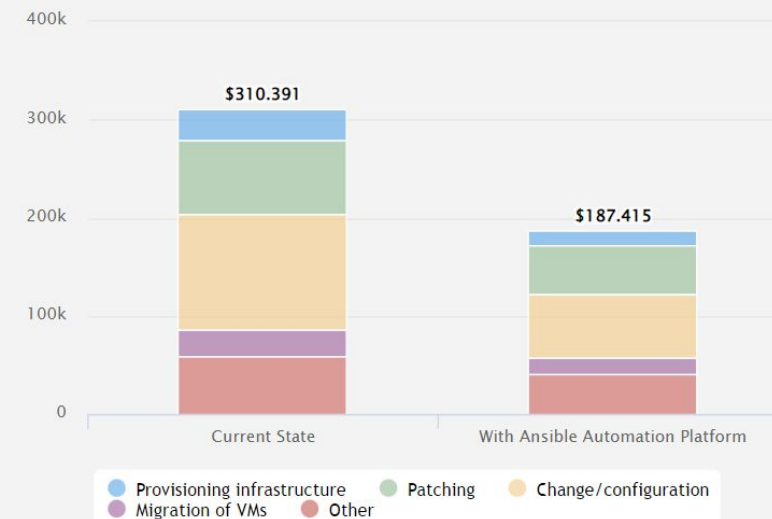
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Other	1.5	1.05	30% 100%

Annual Compute IT Staff Productivity Cost Benefit



Gobierno Autonomico could enhance IT staff productivity for compute management by 40%, reducing annual management costs by \$122,976.

Storage

Progress

0%

In this section, we will assess how Red Hat Ansible Automation Platform can deliver operational benefits if deployed across all IT environments.

Network Automation

Progress

0%

In this section, we will assess how Red Hat Ansible Automation Platform can deliver operational benefits if deployed across all IT environments.

Methodology Summary

- To facilitate completion of all necessary metrics, IDC pre-loads metrics based on the in-depth interviews completed for Red Hat Ansible for this tool or industry standards which are drawn from IDC business value research.
- Percent of IT staff activities - Based on IDC business value research
- Improvement in IT staff activity metrics preloads are based on research and pivoting on the choice of automation/ management tool (in discovery) using a ranged scale

Security Management

Progress

0%

Methodology Summary for I

- To facilitate completion of all necessary metrics, IDC pre-loads metrics based on the in-depth interviews completed for Red Hat Ansible for this tool or industry standards which are drawn from IDC business value research.
- Percent of IT staff activities - Based on IDC business value research

In this section, we will assess your current application development and management environment and how Red Hat Ansible Automation Platform can deliver operational benefits if deployed across all IT environments.

Cloud Services

0%

Progress

0%

IoT

In this section, we will assess your current Internet of Things (IoT) environment and how Red Hat Ansible Automation Platform can deliver operational benefits if deployed across all IT environments.

Methodology Summary for IOT

- To facilitate completion of all necessary metrics, IDC pre-loads metrics based on the in-depth interviews completed for Red Hat Ansible for this tool or industry standards which are drawn from IDC business value research.
- Percent of IT staff activities - Based on IDC business value research
- Improvement in IT staff activity metrics preloads are based on research and pivoting on the choice of automation/ management tool (in discovery) using a ranged scale



DevOps

In this section, we will assess your current application development and management environment and how Red Hat Ansible Automation Platform can deliver operational benefits if deployed across all IT environments.

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Methodology Summary for DevOps

- To facilitate completion of all necessary metrics, IDC pre-loads metrics based on the in-depth interviews completed for Red Hat Ansible for this tool or industry standards which are drawn from IDC business value research.
- Percent of IT staff activities - Based on IDC business value research
- Improvement in IT staff activity metrics preloads are based on research and pivoting on the choice of automation/ management tool (in discovery) using a ranged scale
- Number of new business applications released each year- number of applications X growth rate
- Time to develop the application (weeks) - industry standard - 10 weeks
- Number of DevOps FTEs Involved - industry standard - 2 FTEs
- Time to adoption for new application - industry standard - 6 weeks
- Number of new features/updates released each year - number of new applications X 5
- Time to develop the feature/update (weeks) - industry standard - 2 weeks
- Number of DevOps FTEs Involved - industry standard - 2 FTEs



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Discovery

Provide information on your current environment and select which domains you would like to assess.

Pre-Assessment Profile

Persona

Business and IT Priorities

Challenges

Discovery

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Assessment

Explore how the Red Hat Ansible Automation Platform can help you reduce costs and take advantage of the potential benefits.

Selected Domains

Compute	Not Started
Storage	Not Started
Network Automation	Not Started
Security Management	Not Started
Cloud Services	Not Started
DevOps	Not Started
IoT	Not Started

Investment

Identify the criteria to enable you to quantify the Return on Investment for Red Hat Ansible Automation.

Update

Progress 0%

ROI

In this section we will identify the criteria to enable you quantify the Return on Investment for Red Hat Ansible Automation. To establish a valid ROI analysis we need to comply with an organization's analysis period and discount factor (cost of capital).



Progress 0%

ROI

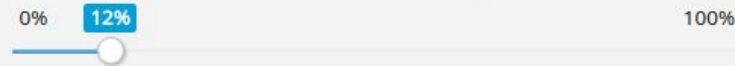
What analysis period would you

Progress 50%

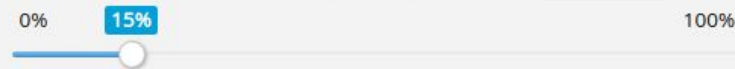
- 1 year
- 3 year
- 5 year

ROI

What discount factor (average cost of capital) would you like to use for the analysis? [Comments](#)



What is your organization's operating margin? [Comments](#)



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Assessment

Explore how the Red Hat Ansible Automation Platform can help you reduce costs and take advantage of the potential benefits.

Selected Domains

[Compute](#)

Not Started

Storage

Not Started

Network Automation

Not Started

Security Management

Not Started

Cloud Services

Not Started

DevOps

Not Started

IoT

Not Started



Investment

Identify the criteria to enable you to quantify the Return on Investment for Red Hat Ansible Automation.

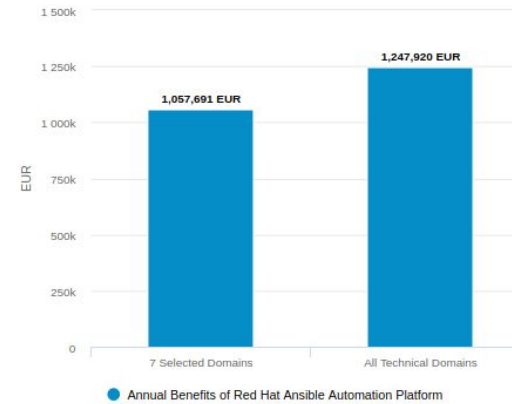
Update

The Business Value of Red Hat Ansible Automation for Customer - Results

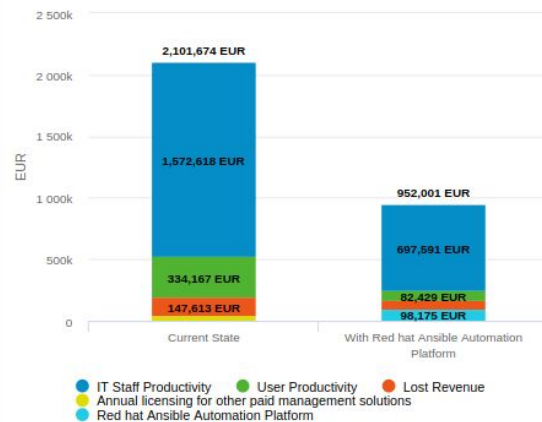
3 Year ROI Analysis

Discounted Benefits	2,713,530 EUR
Discounted Investment	523,428 EUR
NPV	2,190,102 EUR
ROI	418%
Payback(months)	3.6
Discount Factor	12%

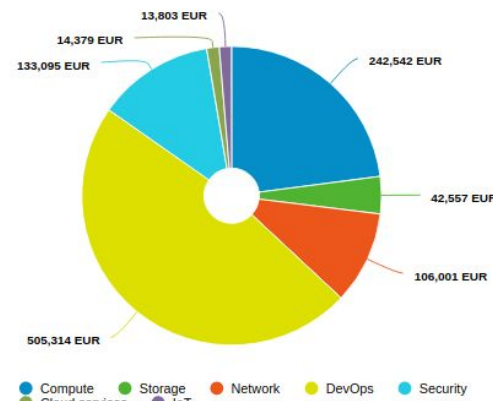
Comparison of Annual Benefits of Red Hat Ansible Automation Platform Deployed to Cover 7 Selected Domains Vs.All Technical Domains



Annual TCO



Red hat Ansible Automation Platform Annual Benefits by Domain



Cumulative Cost Benefit Analysis



Reportes



Automation Opportunities

Outsourcing has identified 1 area where use of the Red Hat Ansible Automation Platform will help streamline operations, improve overall system performance and help the company generate revenue. By deploying the Red Hat Ansible Automation platform across all 1 area Outsourcing can experience a reduction of 73% in the total cost of ownership and experience a 118% ROI on its investment based on a number of factors including improving IT staff productivity, reducing business risk, and accelerating time to market.

5 Year ROI Analysis	
Discounted Benefits	3,906,953 EUR
Discounted Investment	1,792,060 EUR
NPV	2,114,893 EUR
ROI	118%
Payback (months)	4
Discount Factor	12%

Enabled by IDC



Sponsored by



Disclaimer

Important Note: The results of this calculator tool are based on a combination of industry data and customer input. The use of this tool is solely intended as an illustration of potential benefits. Many factors and variables will affect the customer's potential financial benefits.

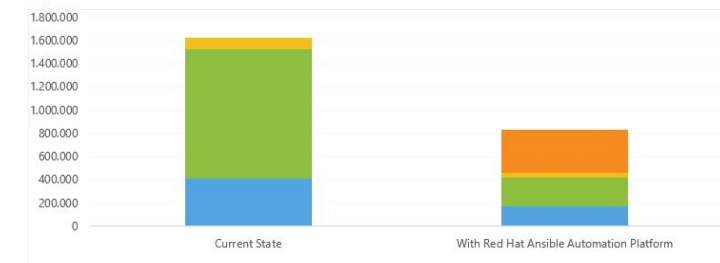


The Red Hat Ansible Automation Platform offers a consistent, cost effective, easy to learn automation experience that can deliver value to many IT technical domains including Compute, Storage, Network, Applications (DevOps/development), Security, Cloud services and IoT. However, the true value of the Platform comes from the ability to facilitate collaboration across technical and development teams by integrating workflows, creating consistent audit trails, and providing frameworks for sharing best practices, across teams.

The benefits resulting from deploying the Red Hat Ansible Automation Platform across five or more areas are 17% greater than automating individual domains with separate tools.

Deploying the Red Hat Ansible Automation Platform across the 1 technical domain that Outsourcing has selected can enable Outsourcing to reduce the collective TCO for these domains by 49%.

Figure 1: Annual TCO



	Current State	With Red Hat Ansible Automation Platform
IT Staff Productivity	415,687 EUR	171,620 EUR
User Productivity	1,111,882 EUR	250,174 EUR
Lost Revenue	95,105 EUR	42,797 EUR
Annual licensing for other paid	0 EUR	0 EUR
Red Hat Ansible Automation Platform	0 EUR	364,076 EUR

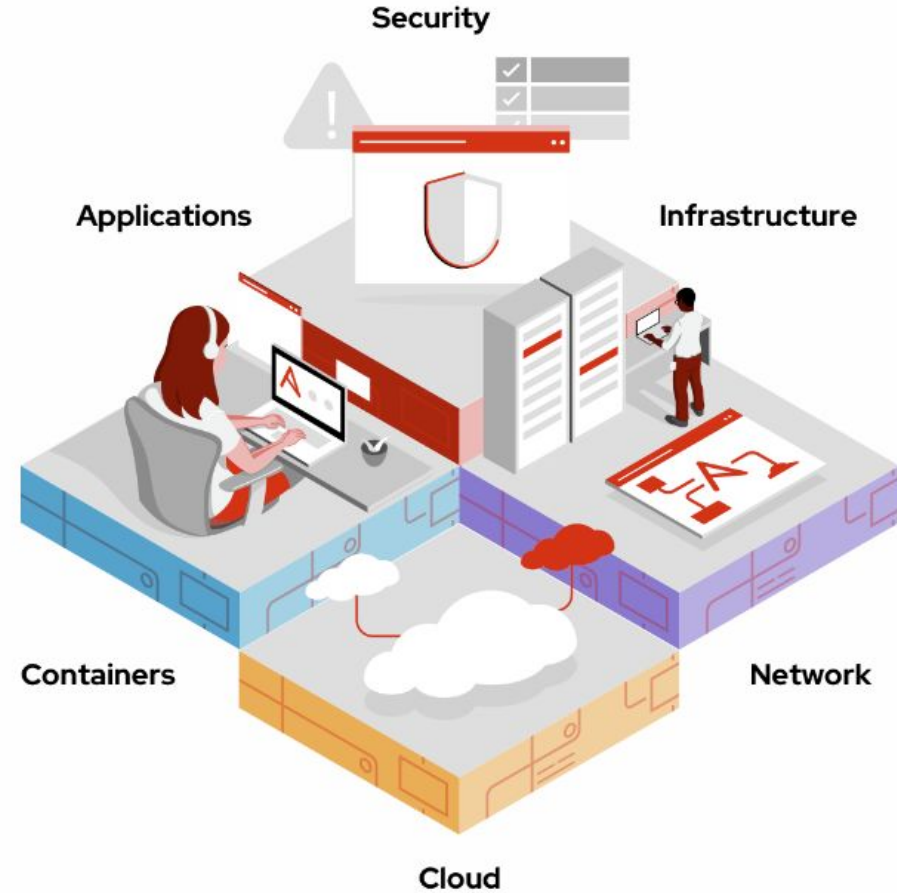
Time Savings Calculator

Save time on manual tasks using automation

Working in IT, you're likely doing the same tasks over and over. What if you could solve problems once and then automate your solutions going forward? The more you automate, the more time everyone saves—letting you focus on more strategic initiatives.

Answer these few short questions to find out how much time you could save by using Red Hat® Ansible® Automation Platform across your organization.

Get started



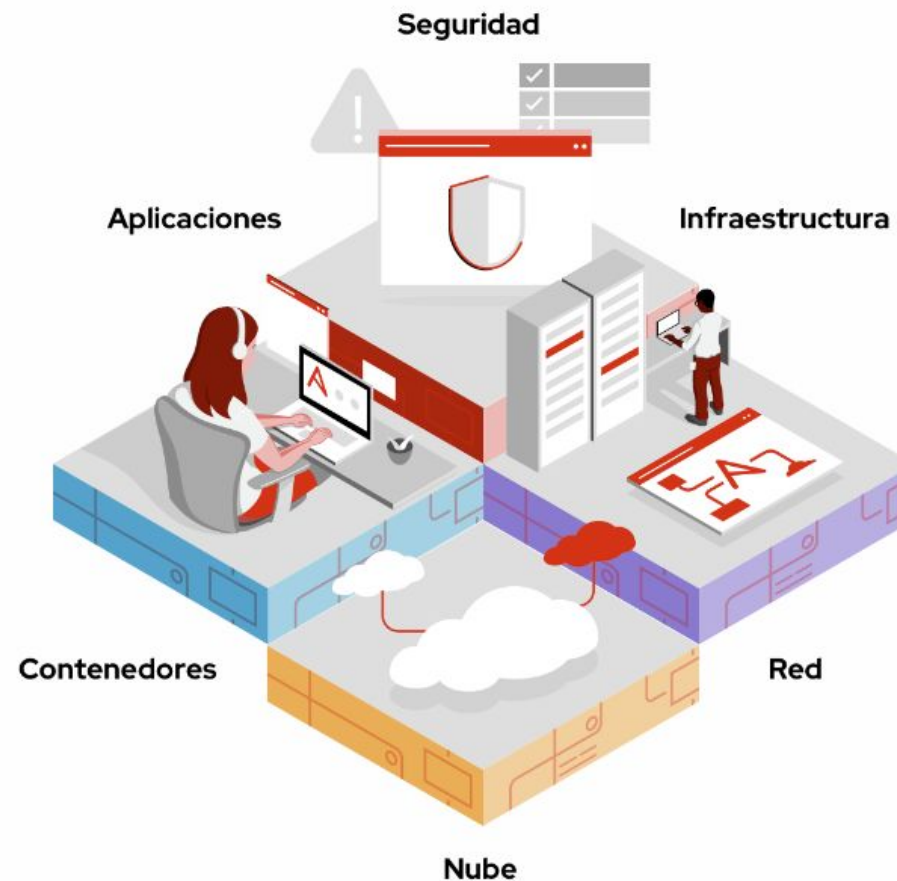
Calculadora de ahorro de tiempo

Automatice las tareas manuales y ahorre tiempo

El trabajo en TI implica que probablemente tenga que realizar las mismas tareas de forma repetitiva. Pero ¿qué sucedería si pudiera resolver los problemas solo una vez y luego automatizar las soluciones para el futuro? Cuantas más tareas automatice, mayor será el tiempo que podrá ahorrar, lo cual le permitirá centrarse en las iniciativas más estratégicas.

Responda las siguientes preguntas breves para descubrir la cantidad de tiempo que podría ahorrar si utilizara Red Hat® Ansible® Automation Platform en su empresa.

[Comience ahora mismo](#)



Calculadora de ahorro de tiempo

¿Qué tareas desea automatizar?

Selecciónelas de la siguiente lista que incluye todo lo que se suele automatizar con Red Hat Ansible Automation Platform.

Infraestructura

Automatice las instalaciones, las configuraciones y las actualizaciones de los servidores en las implementaciones virtuales, físicas, de Linux® o de Windows.

Seleccionar

Dispositivos de red

Automatice sus dispositivos de red, de proveedores como Cisco, Arista y Juniper.

Seleccionar

Implementaciones de las aplicaciones

Implemente todo tipo de aplicaciones, incluso las de varios niveles.

Seleccionar

Actualizaciones de seguridad

Automatice los pasos para la corrección de problemas, como el cambio de la configuración en los servidores y la instalación de los parches de seguridad.

Seleccionar

Instancias de nube

Automatice la gestión de instancias de nube, lo cual incluye implementaciones, configuraciones y actualizaciones.

Seleccionar

Instancias de las plataformas de contenedores

Automatice las actualizaciones de las instancias y los cambios en su plataforma de contenedores.

Seleccionar

Automation Analytics - Automation Calculator

Red Hat Hybrid Cloud Console
Pablo Raez

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Ansible Automation Platform

Overview

Automation Hub

Automation Analytics

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- Automation Calculator
- Organization Statistics
- Job Explorer
- Clusters
- Notifications
- Documentation
- Red Hat Insights
- Inventory
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- Drift
- Policies
- Register Systems
- Remediations
- Tasks

Automation calculator

The calculated savings of the job templates running across the company in comparison to the cost of completing these jobs manually. You can use this report to get an idea of the ROI from your automation, as well as identify which templates are contributing to this savings the most

Executive | Job template | Savings

Cluster | Filter by cluster | Past 6 months | Savings from successful hosts

Automation savings

Template Name	Savings from successful hosts
Copy	~260k
thermine - ETC Miner Status	~45k
Template - ShirtNecessary	~25k
Job template - Trick-Jackies	~20k

Total savings

\$5,222,862.94

Current page savings

\$359,479.81

Manual cost of automation (e.g. average salary of mid-level Software Engineer)

\$ 30 /hr

Automated process cost

\$ 3 /hr

Automation formula

Enter the time it takes to run the following templates manually.

Name	Savings from succe...	Manual time
HELLO WORLD	\$339,364.42	10 min x 67876 host runs
Copy	\$264,938.07	60 min x 8832 host runs



Muchas Gracias

Automation Analytics - Automation Calculator

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Services
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Executive Job template Savings

Cluster Filter by cluster Past 6 months Savings from successful hosts

Automation savings

Template Name	Savings from successful hosts
Copy	~264,938.07
thermine - ETC Miner Status	~50,000
Template - ShirtNecessary	~30,000
Job template - Trick-Jackies	~30,000

Total savings

\$5,222,862.94

Current page savings

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Manual cost of automation (e.g. average salary of mid-level Software Engineer)

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Infraestructura

Cuántos **nodos de infraestructura** (Linux® o Windows; físicos o virtuales) gestiona su departamento o empresa en la actualidad?



nodos de infraestructura

¿Cuántas **horas semanales** se dedican a las implementaciones, las configuraciones y las actualizaciones de estos nodos?



horas semanales

¿Cuántos **empleados a tiempo completo** participan en estas operaciones y servicios?



empleados a tiempo completo

¿Qué **porcentaje de tasa de crecimiento anual** prevé para los nodos de infraestructura gestionados durante los próximos tres años?



porcentaje de tasa de crecimiento anual

< Anterior

Siguiente >

Single comprehensive platform

One subscription. One integrated platform. Enterprise ready.

Automation controller

Automation control plane

Automation hub

Hosted certified content repository

Ansible Content Collections

100+ certified content collections

Ansible Platform operator

Package, deploy and manage this platform on OpenShift.

Automation execution environments

Scalable packaging and runtime execution plane

ansible-builder

Ansible containerized execution environment builder

Microsoft vs.code plugin

Write and manage Ansible code with Visual Studio

ansible-navigator

Execution environment orchestration tooling

Automation mesh

Connectivity across diverse enterprise automation environments

Red Hat Insights for Ansible Automation Platform

Visibility, predictive analytics and more

16+

Open source components, integrated, ready to use with lifecycle support